Distributed Software Engineering Laboratory

Communication, Communication, Communication

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ETH Zurich

ETH Lab, Fall 2013

Challenges of Distributed SE

Project Management

Cultural Differences

Time zones

Communication and Language skills

Communication Rules

There are several universities involved in this project. Good communication is **important**. Please, when you send any e-mail to the assistants or your colleagues start the subject with: [dose2013].

Furthermore, when you sign the e-mail add your group number (you will get a group number soon), and the university where you are from.

Good communication!

From: █████████████ @ ███████   ████████████ @gmail.com]

To: Nordio Dario Martin   Nordio Dario Martin

Cc:

Subject: [dose2010] subscribe dose2010   orido ID

From: ████████████████████

To: Nordio Dario Martin

Cc: ████████████████████

Subject: Re: [dose2010] subscribe dose2010

Attachments: get started :D

Hi Martin!

On Sun, Sep 26, 2010 at 06:06:23PM +0200, Martin Nordio wrote:
> Hi ██████
>
> Who are you? Where are you from? Have you created your team?

I am ██████████ (eth-login: ███████, origo-login: ████████. I am in a team with ████████████ @student.ethz.ch ████████████, origo-login ██████ please tell us your origo-login)).

We are both students at ETH Zurich.
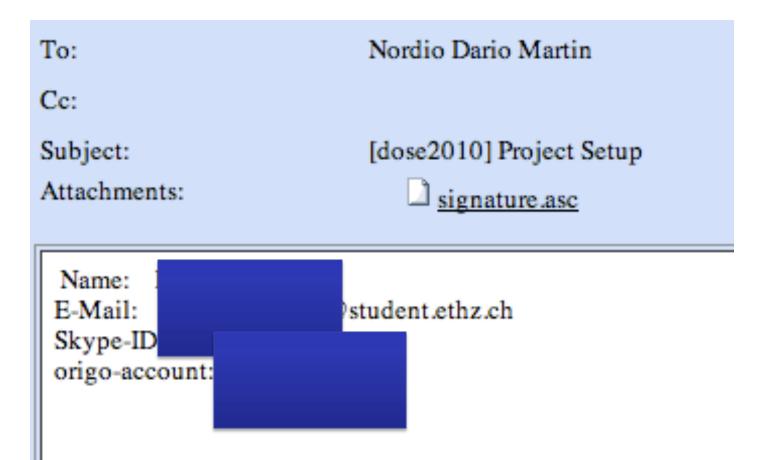
We dont have a group number yet.

Communication, communication!

Hello my name is █████ and my id is █████_

I wasn't able to attend the first lecture so I don't know any students that are taking this course and therefore cannot make a team with anyone.
I prefer first logic then store and would like to skip gui if that is by any means possible.
Am I supposed to do anything else? As far as I can tell from viewing your lecture this seems to be it.

Thanks

█████████

Writing an e-mail

To: Nordio Dario Martin

Cc:

Subject: [dose2010] Project Setup

Attachments: signature.asc

Name:
E-Mail:)student.ethz.ch
Skype-ID
origo-account:

Subject: [dose2010] team information for assignment 0

To: Nordio Dario Martin

Cc:

Subject: [dose2010] origo id

Attachments:

of 2 students:

Hi Martin

I just created an origo account for the "distributed and outsourced software engineering" project.
My id is: ▮▮▮▮▮▮▮▮

Our group information will follow shortly for assignment 0.

Best regards

Re: [dose2010] team information for assignment 0

Subject: [dose2010] origo account

Attachments:

▮▮▮▮▮▮ will join our team ▮▮▮▮ I already

Hi Martin

My Origo account name is "▮▮▮▮ Please add me to the project.

Regards

Solution: Assignment 0

From: Nguyen T.N. [constfang@kaist.ac.kr]   Sent: Tue 9/14/2010 7:55 AM
To: martin.nordio
Cc:
Subject: KAIST DOSE team
Attachments:

View As Web Page

Hi Martin,

How was your trip? where are you now? My last name is Nguyen, just call me "Nhan", that's how Vietnamese used to address each other. Just so you know, there are millions of Vietnamese with last name is "Nguyen", so it'd be very ambiguous if you use my last name :D

//####Team KAIST1####
Nhan, Nguyen
nhan@kaist.ac.kr
Skype: constfang
Origo: constfang

Chinh, Nguyen
chinhnguyen7@gmail.com
Skype: chinhnguyen7
Origo: chinhnguyen7

Ngan, Hoang
ngan@kaist.ac.kr
Skype: please871
origo: please87

Duy, Le
duyleekun@gmail.com
Skype: duyleekun
Origo: duyleekun

Chan, Le
dose@chanvn.com
Skype: nhocjok
Origo: nhocjok

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ETH teams

Two ways of taking this course

1. I only do my project

2. I am part of a distributed project: a group of three teams

Communication Exercise

Exercise

Teams of 5 people

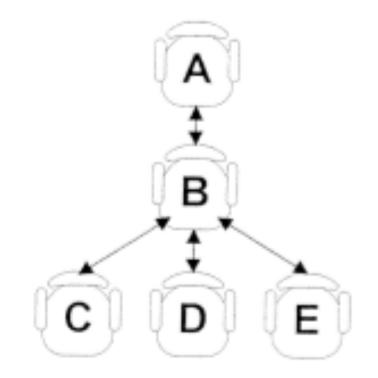15 minutes to complete the task

We will assign you a role (either A, B, C, D, or E)

You can only communicate on paper; you cannot show your role card to anybody; messages cannot be reused (you need to write them again)

You must address messages correctly or they will not be delivered properly
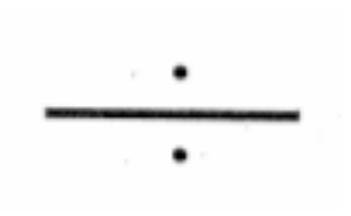
Communication Flow:

Solution